

# POCSTAR Operation Platform User Manual

V2.6.5 April 2020

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## 1. The Product Introduction

#### **1.1 Introduction**

The POCSTAR operation platform provides agent distribution management, PoC intercom management, PoC intercom distribution, intercom account renewal, user group for the regional first-level agents of the POCSTAR platform, secondary agents and end users developed by each level of agents and management system functions. The POCSTAR operation platform can be opened from the website. The first-level agents, sub-agents and end-users can log in to the operation platform through their respective login accounts.

The access address of the POCSTAR operation platform is: <u>https://manage.pocstar.com</u>

## **1.2 POCSTAR Platform Operation Mode and Features**

#### 1.2.1 Operation Role

The roles of the POCSTAR operation platform include: POCSTAR administrators, POCSTAR regional first-level agents, and distributors of first-level agents (no hierarchy restrictions, which can develop multi-level distributors) and end users. The corresponding operation responsibilities are as follows:

- POCSTAR administrator: The management of the agent at the regional level, including the account opening of the first-level agent, the distribution and settlement of the platform license.
- The first-level agent: The management of the distributor, the management of a brand of PoC intercom, the distribution and settlement of the POCSTAR platform license, and the sales management for the end user. ■

Distributors: Management of sub-distributors, management of PoC intercom, distribution and settlement of

POCSTAR platform licenses, and sales management for end users.

End user: POCSTAR intercom usage management, group management.

#### 1.2.2 How to Login

The POCSTAR administrator creates a login account for the regional level agent, the first level agent creates a login account for his distributor, the distributor creates a login account for the end user. The attribution relationship of the POCSTAR operation platform login account is as follows:

Each role is logged in through the homepage of the POCSTAR operation platform, and different role options are selected when logging in. The POCSTAR administrator selects "Internal", the agent and distributor select "Agent", and the end user selects "Company" to login.

Just to talk	
Account	
Password	
Verification Code	a e s
Remember Me	Agents Company I)

## 1.2.3 Client Account Classification and License Authorization Mode



In the above sections 1.2.1 and 1.2.2, the classification and respective responsibilities of the participants in the entire operation of POCSTAR are mainly introduced. The end user wants to experience the PoC service provided by POCSTAR, and the agent (or distributor) needs to open the permission access account for its client. That is to say, with the client account as the operator and authorized by the license, POCSTAR provides multi-level distribution for

agents and distributors. That is, the user holds a valid client account to enjoy the secure and stable PoC public network intercom service provided by POCSTAR.

In the POCSTAR system, the client is mainly divided into: commercial PoC intercom, intelligent PoC intercom and dispatch console. Among them are as follows:

Commercial PoC Intercom: Usually a professional intercom form, such as the Hytera PNC370. Such a terminal mainly uses the IMEI number of the device as a terminal account, and accesses the POCSTAR system after authorization. (Note: POCSTAR has dozens of terminal cooperation manufacturers, which can provide a variety of commercial PoC intercom terminals for agents to choose)

Smart PoC Intercom: Usually in the form of a smartphone, such as the Hytera PNC550. After the agent chooses the right intercom, POCSTAR provides client software (including Android and IOS). Such a terminal mainly uses an APP account created by an agent as a terminal account, and is authorized to access the POCSTAR system. APP account example: ppt1@hytera.abc

Dispatch Console: Professional trunking scheduling software provided by POCSTAR for dispatchers to login. The corresponding account is the dispatcher account created by the agent. Example of dispatcher account:
<u>dp1@hytera.abc</u>

The access license of the POCSTAR platform is mainly divided into two types: the permanent accounting license and the annual charging license. The details are as follows:

• **Permanent Billing License:** The terminal card on the operation platform. When enabled, terminal access is permanently authorized. The scope of application is usually a commercial PoC intercom agent. The specific operation is that the agent recharges the terminal card for the target PoC terminal, and these terminals can enjoy the permanent authorized access service provided by POCSTAR, and they can also enjoy the PoC intercom service provided by POCSTAR without time limit.

• Annual Billing License: The annual card on the operation platform. When enabled, the terminal access time is valid for one year, and the service can be renewed. The scope of application is usually a commercial PoC intercom, intelligent PoC intercom and dispatcher. The specific operation is that the agent recharges the annual card for the target PoC terminal or dispatcher account, and these terminals or dispatchers can enjoy the one-year authorized access service provided by POCSTAR. After the expiration of one year, the service can be renewed.

#### **1.2.4 Brief Description of Operation Process**

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# 2. The Product Operation Instruction-Internal Chapter

Use the browser to access the link: <u>https://manage.pocstar.com</u>, enter the login interface of the POCSTAR operation platform, as shown in Figure 2.1, enter the internal account, password and verification code, select "internal" to log in, enter the internal operation platform interface.

Account	
Password	
Verification Code	o / k
Remember Me	ent Compan

Figure 2.1 Login Interface

## 2.1 Home

After the internal account is successfully logged in, enter the home page, you can see the information on the left menu bar, the middle area home page (login information, user volume statistics, current version information), and the upper right corner exit button. As shown in Figure 2.2.

& Agent	~	My Desktop		Logout
& System	~	A Home		0
<ul> <li>Help Feedback</li> <li>Setting</li> </ul>	* *	Welcome to Use POCSTA	AR Operation Platform.	
		Login Information		
and the second second	-	User Name	善理公司	
		Login Account	shanii2017	
		User Volume Statistics		
		Number of Agents	53	
		Number of Companies	78	
		Activated Terminals	518	
		Current Version Information		
		Platform Name	POCSTAR Operation Platform	
		Version	V2.0.8	

Figure 2.2

The menu bar is mainly composed of agent management, system management, help feedback, personal center and other functional modules. The following describes the main functional modules.

## 2.2 Agent Management

The agent management includes the addition, editing, deletion, search, terminal card and annual card recharge and modification passwords of the agent account. The internal account can be used for management and information viewing of its subordinate agents.

**New Agent:** Internal accounts can add their own first-level agents and all agent information under the agent list management name.

**Operation Step:** Click Agent  $\rightarrow$  Agent List $\rightarrow$  + Add Agent, pop up the new agent pop-up window, fill in the relevant information, click "Save" to complete the agent account. As shown in Figures 2.3 and 2.4 below:



Figure 2.3 New Agent

dd Agent					
*Agent Name :	Eg:China Mobile				
*Agent Code :	Eg:bai				
* Agent Area :	Eg:Shenzhen City, Guangdong Province, China				
*Login Account :	admin				
*Initial Password :					
* Confirm Password :					
Contact Numbers :	Eg:13434343434				
Contacts :	Eg:zhangsan				
Agent Address :	Eg:Shenzhen City, Guangdong Province, China				
Cooperative Operator :	Eg:foxconn				
Main Product Or Service :	Eg:Two-way Radio				
Main Customer List :	Eg:huawei				

Figure 2.4 Agent Information ("\*" is required)

For the created agent, you can view it in the agent list, as shown in Figure 2.5 below, and you can do the

following: Edit: You can modify some basic information of the agent, such as the agent name.

Delete: There is no sub-agent under the agent name. If there is no activation account and no company, you can

delete the agent account.

Change Password: You can modify the password of the agent account to log in the operation platform.

Yearly Card: You can recharge the agent for the yearly card.

Charge Terminal Card: It can recharge the terminal of the agent. After the recharge, the terminal is valid forever.

Search: Search the list of agents by search criteria.

y Desk	top Agent L	ist × \					
ome	> Agent Manage	ement > Agent List					
	Agent Name:	(		Contacts:			
	Contact Numb	ers:					Q Search F
Ada	1 Agont						
Auc	Agent						
o.	Agent Name	Agent Account	Available Terminal Cards	Available Yearly Cards	Contacts	Contact Numbers	Operating

Figure 2.5 Agent List

Recharge of Agents: Agents need to recharge the intercom account, and recharge the sub-agents (ie:

distributors), need to use the terminal card or the annual card, the terminal card of the first-level agent or the annual card is recharged by the internal (Factory).

**Operation Steps:** Agent  $\rightarrow$  Agent list  $\rightarrow$  Charge the terminal card/charge card, select the charge card/charge card corresponding to the agent to be recharged, pop up the recharge interface and enter the recharge amount. Click "Recharge". You can view the available number of agent recharge cards in the Available Terminal Cards/Available Yearly Cards column in the Resellers list. As shown in Figure 2.6 and Figure 2.7:

Yearly Card Charge		×	Agent Area
Account Recharge : *Elecharge Amount :	Laochaoyang		
Remarks :	Say simulating. Enter by to 2007		Operating
Ĩ	0/200		Parameter Charge Terrenal Yearly Card Ch

Figure 2.6 Recharge Agent

POCSTART Operation	on Pla	tform User	Manual V2.6	.5		Publi	ic 🔺	
	No.	Agent Name	Agent Account	Available Terminal Cards	Available Yearly Cards	Contacts	Contact Numbers	Operating
	1	liaochaoyang	liaochaoyang	2	0	lcy	13823297968	Edit Delete Password Charge Terminal Card Yearly Card Charge
	2	dongang	dongang	0	29	dongang	123456	Edit Delete Password Charge Terminal Card Yearly Card Charge
	3	沃特沃德	waterworld	7	64	联系人	13430517472	Edit Delete Password Charge Terminal Card Yearly Card Charge
	4	tiantian	tiantian	14	1	amy	15845212365	Edit Delete Password

Figure 2.7 Available Number of Recharge Cards

## 2.3 Setting

In the personal center module, you can check the current internal account login information, including the login account, user name and password modification, etc., you can also edit the personal data and password, as shown in Figure 2.8:

& Agent	~	My Desktop	Personal Informa	ation ×		< >
& System	~	A Home > Per	rsonal Center > Pe	rsonal Information		0
Help Feedback	~	Personal Inform	ation			
1 Setting		Login Account:		shanli2017		
Personal Informa	ation	User Name:		善理公司		
		Contact Number	s:	134305174	6	
		Contacts:		联系人		
						Edit Password

Figure 2.8 Personal Center

## 3. The Product Operation Instructions -Agent Chapter

Use the browser to access the link: <u>https://manage.pocstar.com</u>, enter the login interface of the POCSTAR operation platform, enter the agent account number, password and verification code, select "agent" to log in, and enter the agent's operation platform interface.

## 3.1 Home

After the agent account is successfully logged in, enter the homepage, you can see the left menu bar, the middle homepage information, and the upper right corner "exit" button. As shown in Figure 3.1 below: Click the "Exit" button to log out and return to the login interface.

POCSTART Operat	tion Platform User Ma		Public 🔺		
	POCSTAR Operation Platform				liaochaoyang 🗸
	<ul> <li>♠ Terminal</li> <li>&gt; Distributor</li> </ul>	My Desktop			Logout
	L Setting	Welcome to Use POCSTA	R Operation Platform.		
		Basic Information			
		Agent Name	liaochaoyang		
		Login Account	llaochaoyang		
		Agent Code	lcy		
		Data statistics			
		Number of Distributors	0		
		Number of Companies	0		
		Number of Activated Terminals	0		
		Current Version Information			
		Sustem Mamo	POCITAR Operation Platform		

Figure 3.1 Agent Home

The agent's menu bar has: Terminal  $\rightarrow$  terminal list: that is, the intercom account management, adding a terminal account for the agent and binding the completion test.

Distributor  $\rightarrow$  distribution list: that is, the agent's sub-agent management.

Company  $\rightarrow$  Company list: that is, the agent directly sells the management of the final use Client Company or organization of the intercom terminal.

Setting  $\rightarrow$  Personal Information: The personal account management of the agent.

## 3.2 Terminal Management

The intercom account includes the terminal account required for the intercom terminal to start, APP account used for the intercom APP login, and the dispatcher account used by the login dispatcher. When the intercom account is to be sold to the end-use customer, the agent needs to complete the test of the intercom account, to bind the recharge card, and so on.

## 3.2.1 Adding Accounts

There are two ways to enter the account, single entry and batch entry.

**Operation Steps:**  $\rightarrow$  Terminal  $\rightarrow$  Terminal list + Add terminal, pop-up add terminal pop-up window, enter single account information, choose to bind the recharge card type (terminal card or annual card), click "Save" to complete the account addition. As shown in Figure 3.2.

🖈 Terminal	My Desktop Ten	minal List 🛛 🛛			
Terminal List	A Home > Terminal M	anagement > Terminal Li	ist		0
& Distributor		Add Terminal			×
In Company	Device Stat				
1 Setting	Terminal :	*Enter Account :	Eg: 866871030000373		
	1 Add Torminal	*Binding Status :	Binding		
	- AND TETINIS	*Binding Method :	Please Choose		
	All Te	Import Account :	Please Choose Terminal Card Yearly Card	Browse Import	Click to Download Template
	no data		Save		

Enter Account Number: The account to be activated. It cannot be edited after entering.

Binding Status: Bind/Unbind, you can also select the binding after adding the account.

**Binding Method:** Select the recharge type, terminal card or annual card recharge.

The batch input operation mode is: terminal →terminal list→ + add terminal, click the download account template

Figure 3.2 Adding Accounts

in the pop-up window, click "Browse" to select the account document, and then click "Import".

Terminal List 1	A Home > Terminal Ma	nagement > Terminal Li	st			0
& Distributor	Device Stat	Add Terminal				×
En Company	Derice Star					
1 Setting 🗸 🗸	Terminal :	*Enter Account :	Eg: 866871030000373			
	2	*Binding Status :	Binding			
		*Binding Method :	Piezze Ghance	4	5	3
	All Te	Import Account :		Browse	Import	Click to Download
	no data		Save			Temperatu

Figure 3.3 Batch Entry Operation

## 3.2.2 Account Management

For the added account, you can view it in the list and perform the following operations, as shown in Figure 3.4:

Binding/Unbinding: If the unsold account is not activated in the terminal list, it can be "unbind", and the agent

will add a corresponding recharge card; click "Bind" to consume a corresponding recharge card.

**Delete:** Unbound accounts can be deleted.

**Terminal test:** The account needs to complete the factory test before activation, click "Terminal List"  $\rightarrow$  and

"Terminal Test", and click "Test" → "Test End" in the pop-up window.

Search: The list of accounts can be searched by criteria.

Click Account: to view the details of the account.

POCSTART O	peration Pla	tform User Ma	nual V2.6.5			Publi	с 🔺	
	My Desk	top Termin	al List 👱 🔪					
	希 Home	> Terminal Mana	agement > Ter	minal List				e
		Device Status :	All			Test Status : A	All	
		Terminal :				Add Time :		Q Search For
	+ Add	d Terminal 🗖 🖻	Terminal Test	Available Te	rminal Cards : 1	2 Available Yea Batch ope	arly Cards : 10 gration	<ul> <li>Export Terminal</li> </ul>
		Terminal	Test Status	Device Status	Binding Status	Distribution Status	Add Time	Operating
		222222	Test finished	Inactivated	Yearly Card	No distribution	2019-04-11	Untie
		13798223671	Pending test	Inactivated	Unbound	No distribution	2 <mark>019-04</mark> -11	Binding Delete
		123456789	Test finished	Activated	Yearly Card	No distribution	2019-03-05	Untie

Figure 3.4 Account Management Interface

## **3.2.3 Account Deletion**

To delete an existing intercom account, you can operate it on the terminal list interface, as shown in Figure 3.5.

Operation steps: Terminal → Terminal list, find the account to be deleted, click Delete in the operation bar, pop-

up delete confirmation box, confirm the deletion. The account must be unbound to be deleted.

Terminal	~	My Desk	top Termin	ial List 🛛 🔪					
Terminal List		🚖 Home	> Terminal Man	agement > Teri	minal List				
Distributor	~		Device Status :	All			Test Status : Al	t.	
Company	~								
1 Setting	~		Terminal :	Hir	ıt	×	dd Time :		Q Search For
						Yes	Batch oper	ation •	🛓 Export Terminal
			Terminal	Test Status	Device Status	Binding Status	Distribution Status	Add Time	Operating
		0	222222	Test finished	Inactivated	Yearly Card	No distribution	2019-04-11	Untie
		0	13798223671	Pending test	Inactivated	Unbound	No distribution	2019-04-11	Binding Delete
			123456789	Test finished	Activated	Yearly Card	No distribution	2019-03-05	Untie

Figure 3.5 Delete Accounts

## 3.3 Distributor Management

Agents can establish their own secondary agents, distributors. The agent will sell the intercom account and the annual card to the sub-agent with the terminal, and the sub-agent will distribute it. Agents can create and manage secondary agent accounts under this menu.

#### 3.3.1 Adding New Distributor

**Steps:** Distributor  $\rightarrow$  Distributor List  $\rightarrow$  + Add Distributor, pop up the new distributor pop-up window, fill in the relevant information, click "Save" to complete the new distributor account, as shown in Figures 3.6 and 3.7:

OCSTART Operation Platform User Manual V2.6	i.5		Put	olic 🔺	
ເ∳ Terminal 🛛 🗸 🗸	My D	esktop Dist	ributor List	×	
b Distributor	😭 Ho	me > Distributo <mark>r</mark>	Mana <mark>ge</mark> me	ent > Distributor L	ist
Distributor List		D			
En Company		Distributor			
		Name :			
L Setting	4	Contact			
		Contact			
		Numbers :			
	1				
	+	Add Distributor	Available	e Yearly Cards : 1	
	No.	Distributor Name	Contacts	Contact Numbers	Distribution Are
	no da	ita			

Figure 3.6 New Distributor

* Distributor Name :	EgChina Mobile
*Distributor Code :	Egbai
* Distribution Area :	EgShenzhen City, Guangdong Province, China
* Login Account :	admin
* login Password :	
* Confirm Password :	
Contact Numbers :	Eg:13434343434
Contacts :	EgLucy
Distributor Adress :	EgShenzhen City, Guangdong Province, China
Distributor Adress :	EgShenzhen City, Guangdong Province, China
Cooperative Operator :	Egfoxconn
Main Product Or Service :	EgTwo-way Radio
Main Customer List :	Eghuawel

Figure 3.7 Distributor Information (with \* is required)

#### 3.3.2 Managing Distributors

For the created distributor, you can view it in the list and perform the following operations, as shown in Figure 3.8:

Edit: Some basic information of the distributor, such as the agent name, can be modified.

Change Password: You can modify the password of the distributor account to log in to the operation platform.

Delete: There is no sub-agent under the name of the distributor. If there is no activation account and no company,

the distributor account can be deleted.

Sales Terminal: The terminal account under the name of the distributor, which can be imported into the account

in batch.

#### Full Yearly Card: The distributor can be recharged for the annual card.

Search: Search the list of resellers by distributor name, contact, contact number, and partition area.

Click on the distributor name: you can view the details of the distributor.

A Terminal	~	N	ly Desktop Distr	ibutor List 😠 🔪					
Distributor	^	*	Home > Distributor !	vlanagement >	Distributor List				e
Distributor List	~		Distributor				-		
L Setting	*		Name :				Contacts :		
		4	Numbers :				Area :		Q Search For
			+ Add Distributor	Available Yearl	y Cards : 1				View Sales Records
		1	No. Distributor Nam	e Contacts	Contact Numbers	Distribution Area	Number of Terminals	Available Yearly Cards	Operating
			1 icy303			china	0	O	Sales Terminal Yearly Card Charge Edit Delete Password

Figure 3.8 Distributor Management Interface

#### 3.3.3 Recharge Agent

The agent needs to recharge the intercom account and recharge the sub-agent. The annual card or terminal card is required to use, and the recharge card of the sub-agent of the agent is recharged by the agent at the upper level.

**Operation Steps:** Distributor  $\rightarrow$  Distributor list  $\rightarrow$  Recharge the yearly card, pop up the yearly card recharge interface, enter the recharge amount, click "Recharge", as shown in Figure 3.9. The number of available annual cards is displayed to the right of the Add Reseller button.

POCSTART Operation Platform Us	er Manu	ial V2.6.5				Public 🔺		
🎓 Terminal 🛛 🗸 🗸	My Desktop	p Distribut	tor List 🛞					
Distributor	🛊 Home >	Distributor Mar	nagement > [	Distributor List				e l
Distributor List	-							
🛃 Company 🗸 🗸		Name :				Contacts :		
L Setting ∨		Contact		-		Distribution		
	4	Numbers :		-		Area :		Q Search For
	+ Add I	Distributor	wailable Yearly	/ Cards : 1				View Sales Records
	No. D	istributor Name	Contacts	Contact Numbers	Distribution Area	Number of Terminals	Available Yearly Cards	Operating
	1	lcy303			china	0	0	Sales Terminal Yearly Card Charge
								Password

Figure 3.9 Recharging the Distributor

## 3.4 Company Management

The agent directly sells the intercom terminal to the Client Company or organization, and organizes to manage the company through management menu. Company management can create company account, add APP account, add dispatcher account, terminal activation, company information editing, login password modification, deletion and view company group information.

#### 3.4.1 Adding Company

**Operation Steps:** company  $\rightarrow$  company list $\rightarrow$  + add company, pop up new company, fill in relevant information, click "save" to complete the company account. As shown in Figure 3.10 and 3.11, when creating a new company, four APP accounts and one dispatcher account are created by default. You can add the APP account or add a dispatcher in the operation column to increase the number of the company's APP and dispatcher's account.



Figure 3.10 Adding Company

POCSTART Operation Platform Use	er Manual V2.6.5				Public 🖌			
	Add Company Information							
	* Company Nam	ne : Eg :	XX Technolo	gy Compa	ny			
	* Company locatio	on : Pleas	se Choose					
	* Company Cod	le : Eg :	baidu					
	Contact	ts : Eg :	zhangsan					
	Contact Number	rs: Eg:	1343434343	4				
	* Login Accour	nt : adm	nin					
	* login Passwor	rd :	••					
	* Confirm Passwor	rd :	•					
	Account Informat	tion						
	* APP Acc	count1:	ptt1					
	* APP Acc	count2 :	ptt2					
	* APP Account:							
	* APP Acc	count4 :	ptt4					
	* Dispatch Console Ac	ccount :	dp1					
			Save					
a Distributor 🗸 🖉	Home > Company Management > List of Company	ales					0	
Company List @ Terminal ~~	Account :			Company	Name :		Q Search For	
▲ Setting 🗸	+Add Company Available Yearly Cards : 8						All Account Records	
	No. Account	Company Name	APP Account	IMEI Account	Dispatcher	SOS State	Operating	
	1. admin@asys.asi	anys	4	4	4	01	Add Dispatcher Group Management Edit Password Delete SOS Switch	
	2 admin@(t.asi	feijie001	4	10	1	ON	Add an APP account Terminal Activation Add Dispatcher Group Management Edit Password Delete SOS Switch	

Figure 3.11 Add APP and Dispatcher Account

After the addition of a company, the SOS function of the company will be automatically activated by the system, and the default type of "Alarm volume" is "Silence", which can be manually modified to "Maximum volume".

Silence refers to the Silence alarm. After the terminal sends SOS for help, the system will automatically mute the POCSTAR's talking voice received by the terminal, which is suitable for scenarios such as taxi driver being hijacked.

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Public 🔺

Maximum Volume refers to the Maximum Volume alarm. After the terminal sends SOS for help, the POCSTAR talkback voice sent and received by the terminal will be automatically set to the Maximum Volume by the system, which is suitable for outdoor travel lost and other scenarios.

SOS Switch			- 🛛 ×
*SOS State:	OFF	• ON	
*Alarm volume:	Silence	Maximum Volume	
	Save		

#### 3.4.2 Managing company

For the created company, you can view it in the list and perform the following operations, as shown in Figure 3.12:

Edit: You can modify some basic information of the company, such as the company name.

Change password: You can modify the password of the company account to log in the operation platform.

Delete: The company name group, if there is no activation account, you can delete the company account.

Group Management: You can add groups under the company and view group information, please see 3.4.3.

Add An APP Account: You can add an APP login account under the company name. After you add it, you need

to recharge the annual card to take effect.

Add A Dispatcher Account: You can add a dispatcher account under the company name. After you add it, you

need to recharge the annual card to take effect.

Terminal Activation: Activates the terminal whose device status is inactive in the terminal list.

**Search:** Search the list of companies by company name and account number. Click on the company name: you can view the company's details

Company Manager	ment > List of Compar	nies				
Account :			Compar Name :	iy		Q Search For
mpany Availab Account	le Yearly Cards : 10 Company Name	Company Code	APP Account	IMEI Account	Dispatcher	All Account Reco
222222	222222	zsm222	2	0	1	Add an APP account Terminal Activation Add Dispatcher Group Management
	Company Manager Account : mpany Availab Account 222222	Company Management > List of Company Account :	Company Management > List of Companies       Account :       mpany     Available Yearly Cards : 10       Account     Company Name     Company Code       222222     222222     zsm222	Company Management > List of Companies         Account :       Company         Available Yearly Cards : 10         Account       Company Name       Company Code       APP Account         222222       222222       zsm222       2	Company Management > List of Companies         Company         Account :       Name :         Management > List of Company       Name :         Management > Name       Company         Account       Company Code       APP Account       IMEI Account         Account       Company Code       APP Account       IMEI Account         222222       222222       2       0	Company Management > List of Companies         Company-         Account :       Company Name :         Available Yearly Cards : 10       IMEI Account       Dispatcher         Account       Company Name       Company Code       APP Account       IMEI Account       Dispatcher         222222       222222       2       0       1       1

Figure 3.12 Company List Interface

## 3.4.3 Group Management

For the self-use company created by the agent, the agent can manage the group for it. It can create the group of the company, associate the group users and set the group call time.

**Operation steps:** Company  $\rightarrow$  Company List  $\rightarrow$  Group Management + Add Group  $\rightarrow$  Pop-up window of creating group information then enter the information, click "Save" to complete group creation, as shown in Figure 3.13. The information to be entered is shown in Figure 3.14.

A Termi	inal 🗸 🖌	My Desi	top Company I	List 😸 🔪					
b Distri	butor 🗸	A Home	<ul> <li>Company Manag</li> </ul>	ement > List of Com	panies				
Comp Comp Settin	pany ^	_	Account :			Comp Name	any :		Q Search For
		+Add	Company Availa	Die Vearly Cards : 10 Company Name	Company Ge	e APP Accourt	t IMEI Account	Dispatcher	All Account Records Operating
		1	llaochaoyang	llaochaoyang	icy	2	1		Add an APP account Terminal Activation Add Dispatcher Group Management Edit Password Delete
+ Ad	ld Group								
lo.	Group Name		Company	Call Duratio nds)	on (Seco C	Group of Us ers	Creation Ti	me	Operating
1	lcy		liaochaovang	30		1	2019-03-05 22	:43:54	Edit Group Delete
			laochuoyung						Monitor the User

Figure 3.13 Company Group Information Interface

* Company : liaochaoyang     * Group Name : Eg : Test in Staff     * Call Duration     (Seconds) :     Remarks : Say something enter up to 100 characters	Home	> Group Mana	dd Group		- 2 >
* Group Name : Eg : Test in Staff     * Call Duration     (Seconds) :     Remarks : Say something enter up to 100 characters		Group Nam	* Company :	liaochaoyang	
* Call Duration (Seconds) : Remarks : Say something enter up to 100 characters		Creation Tir	* Group Name :	Eg : Test in Staff	
Remarks : Say something enter up to 100 characters	+ Add	Group	* Call Duration (Seconds) :	30	
	No.	Group Nar	Remarks :	Say something enter up to 100 characters	
	1	lcy			
0/100	<b>No.</b>	Group Nar	Remarks :	Say something enter up to 100 characters	

Figure 3.14 Create Group

**Company:** The company to which the group belongs.

Public

Group Name: Name the group.

**Call Duration (s):** Set the duration of the group call. It is the longest intercom time for each user in the group to talk to each other.

taik to each other.

## 3.4.4 Managing Group

For the created group, you can view it in the group list by doing the following:

Edit Group: Edit the basic information of the group, group name, call duration and notes.

**Delete:** When there is no group user in the group, the group can be deleted.

Group user: Group user management, as shown in Figure 3.5.3.

Monitor the user: Monitor user management, as shown in Figure 3.5.4.

Search For: The list of groups can be searched conditionally.

Click on the group name: View the details of the group.

A Terminal	×	My Deskt	op 🔰 Company List 🗵					
Distributor	~	Group Ma	inagement					
Company	^	A Home	> Group Management >	Group List				0
Company List								
▲ Setting	*		Group Name : Creation Time :		Ca (Se	II Duration econds) :		Q Search For
		+ Add	Group Group Name	Company	Call Duration (Seconds)	Group of Users	Creation Time	Operating
		1	ley	liaochaoyang	30	1	2019-03-05 22:43:54	Edit Group Delete Group User Monitor the User
		2	test	liaochaoyang	30	1	2019-03-05 18;42:07	Edit Group Delete Group User Monitor the User

Figure 3.15 Group List interface

#### 3.4.5 Group User Management

The group user management can be set whether the user is associated with the selected group and sets the user's priority in the group. In addition, the association between users and groups can also be set in Group User Management in Chapter 4.3.3.

**Associate User Steps:** Company  $\rightarrow$  Company List  $\rightarrow$  Group Management  $\rightarrow$  Group User  $\rightarrow$  + Related Users, pop up the user options that can be associated, select the user to be associated, click "Save", as shown in Figure 3.16 below:

POCSTART Operation Platform	User Manua	l V2.6.5	Public 🔺	
A Ho	me > Group Mar	nagement > Group List > Group User	Related Users	×
•	Account : Priority : Related Users	All Batch Deletion	<pre>test 123456789(123456789) ptt2@lcy.lcy(ptt2@lcy.lcy) ptt3@lcy.lcy(ptt3@lcy.lcy) ptt4@lcy.lcy(ptt4@lcy.lcy) ptt4@lcy.lcy(ptt4@lcy.lcy)</pre>	
	All No.	Group Name		Priority
	1212	test	Р	Ordinary
From	1 To 1 Total 1 reco	ords	◯ All	Save

Figure 3.16 Associate Group User

**Single Unassociated User:** In the group user list, find the user you want to cancel, click Delete in the last column of the list.

**Unlink Users in Batch:** In the first column of the group user list, check the users you want to unlink, click "Batch Delete" above the list, and confirm the deletion.

**Export Group Users in Batch:** You can export the group users in excel format through the "Export Device" button at the top right of the list. You can select some users to export. If you do not check, all user lists in the group are exported by default.

Search Group Users: In Group User interface, group users can also be searched by conditions, so that users can be quickly found.

Home	> Group M	anagement > Group List > G	roup User			+
	Account	:		Device Name :		
	Priority	All				Q Search For
+ Rela	ated Users	Batch Deletion				🛓 Export Devic
🗏 All	No.	Group Name	Account	Device Name	Priority	Operating
	1212	test	ptt1@lcy.lcy	ptt1@lcy.lcy	Ordinary	Delete
	1308	test	123456789	123456789	Ordinary	Delete
8	1309	test	ptt2@lcv.lcv	ptt2@lcv.lcv	Ordinary	Delete

Figure 3.17 Group User Interface

## 3.4.6 Recycling card

An account is still valid, but you do not intend to continue to use it. You can recover the remaining validity period of the account as a monthly card. The minimum unit of measurement is month. One day after activation is equivalent to one month.

For example, recharge the account A for a 7-month card, and immediately perform card recovery after activation. The number of monthly cards that can be recovered is 6.

Public 🔺

Recycling card steps: Company Company List, select the company to recycle cards, click the number of

accounts of a certain type:

APP Acct .: You can view the detailed list of APP accounts of the selected company.

IMEI Acct .: You can view the detailed list of IMEI accounts of the selected company.

ICCID Acct .: You can view the detailed list of ICCID accounts of the selected company.

Dispatcher: You can view the detailed list of the account of the dispatcher of the selected company.

As shown in Figure 3.18 below:

▲Terminal	~		My D	lesktop	Cor	npany List 🔅	Distrib	outor List 🛛 👋					
Distributor	~	•	🖍 Ho	me > Co	mpany N	/lanagemer	it > List of	Companies					e
∎nCompany Company List	^			A	Account	:				Company Name:		Q Se	earch For
■Account Records	* *		+	Add Comp	bany	AVL. Ye	early Cards :	26	AVL. Month	ly Cards : 35			
			No.	Account	Name	APP Acct.	IMEI Acct.	ICCID Acct.	Dispatcher	AVL. Yearly Cards	AVL. Monthly Cards	Add Account	Recharge
		•	1	admin@ abc.cpy	abc	4	0	0	1	0	0	ICCID Account APP Account Dispatcher Terminal Activation	Yearly Card Monthly Card
			2	admin@ 1234.cp y	1234	4	0	0	1	0	0	ICCID Account APP Account Dispatcher Terminal Activation	Yearly Card Monthly Card

Figure 3.18 select a company to click on a certain type of account number

Taking the APP account type as an example, after clicking on the number of accounts of this type, you will enter the "Device List" page, select the account which remaining validity period is to be recycled as a monthly card, and click the "Recycle Cards" button. To be confirmed click "Yes".

▲Terminal	~	My Deskt	op Comp	any List ×						
Distributor	~	APP Acco	unt					Hint	×	
<b>≣</b> ∎Company	^	🚖 Home	> Equipment N	lanagement >	Device List			Recyclat	O	
Company List	~	r A	ccount Number:				Status:	1	Yes No	<b>Q</b> Search For
<b>⊥</b> Setting	~	IIA II	Account Number	Company Name	Company Account	Organization	Status	Validity Period	Recharge	Operating
		•	ptt4@abc.cpy	abc	admin@abc.c py	abc	Expired	2020-02-10	Yearly Card Monthly Card	Edit Delete
		0	ptt3@abc.cpy	abc	admin@abc.c Py	abc	Normal	2020-03-09	Yearly Card Monthly Card Recycle Cards	Edit Delete

Figure 3.19 Recycling card

Public 🔺

## 3.4.7 Account logout management

1) If the distributor wants to logout the existing intercom account, it can operate in the terminal list interface and need confirmation by the superior agent. There need re-authorized by agent that can be re-enabled device after the logout. As shown in Figure 3.20.

**Operation steps** : Terminal → Terminal List, find out the account which need to logout click Return Machine in the action bar, A confirmation box pops up and click "Yes".

<ul> <li>Distributor</li> <li>Company</li> </ul>	~ /	My Des	ktop Terminal e > Company Mana	lList ≝ ∖ igement > I	ist of Companies >	Device List				o
Terminal Terminal List			Account Number : Distribution Status :	Please	Hint	St ×	atus : iase Time :	Please Ch	loose	
L Setting	~	Ten	Distributed Time : minal Purchase Quar	ntity : 180	? Are you sur	e to log out? Yes No	e:0		Batch operation	Q. Search For
			Account Number	Status	Distribution Status	Account Type	Purchase Time	Distributed Time	Activation Time	Operating
		٠	iwce006	Normal	No distribution	IMEI Account	2019-03-04		2019-03-04	Edit Delete Return Machine
		0	iwce005	Normal	No distribution	IMEI Account	2019-03-04		2019-03-04	Edit Delete Return Machine

Figure 3.20 Distributor Account logout

2) If agents want to logout their existing intercom accounts which can be operated in the company list interface, and need confirmation by Agent terminal list, there need re-authorized by agent that can be re-enabled device after the logout. As shown in Figure 3.21.

**Operation steps**: Company  $\rightarrow$  Company List  $\rightarrow$  All Account Records, find out the account which need to logout click Return Machine in the action bar, A confirmation box pops up and click "Yes".

Terminal	~	1	My De	rsktop Cor ne > Company M	npany List 🙁 Management	> List of Comp	anies						0
Distributor	~							Compan	2				
Company List			-	Account .				Name :				Search F	or
Setting	~		_						_	_			
			+^	dd Company	Available Yea	arly Cards : 10					All Acc	ount Rec	ords
			No.	Account	Compa	any Name Con	npany Code	APP Account	IMEI Account	Dispatche	0	perating	
♠ Terminal	~	A	1 My Des Il Acco	222222 ktop / Compu	22 Iny List 3	22222	zsm222	Ż	/	ī	Add an Termin Add I Group Edit	APP acco al Activatio Dispatcher Managem Passwor Delete	ent d
Company	~	11											
Company List			All I	Account Number	Status	Distribution State	Account	Type Purchase	Time Distribute	d Time Activ	ation Time	Oper	ating
• Cotting	-			ptt2@zsm222.lcy	Normal		APP Acto	2019-04	-12	201	19-04-12	Edit	Delet
setting		1	8	ptt1@zsm222.lcy	Normal		Hint		×	201	19-04-12	Edit	Deiet
		4	8	ptt2@111111.ky	Normal		-			201	0.04.11		
							Are you					Edit	Deleti
				ptt1@111111.ky	Normal		Are you	sure to log out	3	201	19-04-11	Edit	Deleta
			8	ptt1@1111111.jcy ptt2@icy.jcy	Unactivated		O Are you	i sure to log out	7 No	201	19-04-11 19-03-05	Edit Edit	Delete Delete
			0	ptt1@111111.ky ptt2@icy.ky 123456789	Normal Unactivated	No distribution	MELAcce	ves ver to log out	? No -05	201	19-04-11 19-03-05 19-03-05	Edit Edit Edit Edit	Delete Delete Delete Machine

Figure 3.21 Agent's self-use account logout

Description: The activation time of account has been exceeded for more than one month, and cannot be return

machine.

## 3.4.8 Account transfer

Agents can transfer IMEI accounts and ICCID accounts of direct companies.

After the account is transferred, the original company group, session, geo group, geo fence and other attributes

will be cleared, and the new company attributes will also be empty.

Account transfer steps: Company Company List, select the company to which the account belongs to, and

click the number of accounts of a certain type:

IMEI Acct .: You can view the detailed list of IMEI accounts of the selected company.

ICCID Acct .: You can view the detailed list of ICCID accounts of the selected company.

#### As shown below

<b>♠</b> Terminal	~	[	My Desktop Company List ×											
Distributor	~		A Ho	me > Co	mpany M	Managemer	nt > List of	Companies					e	
<b>≣</b> ∎Company Company List	^		Account :							Company Name:		Q Search For		
■Account Records ▲Setting	× ×	NUMBER OF STREET	+	Add Comp	bany	AVL. Ye	early Cards :	25	AVL. Month	ly Cards : 46				
			No.	Account	Name	APP Acct.	IMEI Acct.	ICCID Acct.	Dispatcher	AVL. Yearly Cards	AVL. Monthly Cards	Add Account	Recharge	
		*	1	admin@ abc.cpy	abc	4	0	0	1	0	0	ICCID Account APP Account Dispatcher Terminal Activation	Yearly Card Monthly Card	
			2	admin@ 1234.cp y	1234	4	0	0	1	0	0	ICCID Account APP Account Dispatcher Terminal Activation	Yearly Card Monthly Card	

Figure 3.18 Select a company and click on the number of accounts of a certain type

Taking the IMEI account type as an example, after clicking the number of accounts of this type, enter the "Device List" page, select the account to be transferred, click the "Account Transfer" button, select the target company in the pop-up box, To be confirmed click "Submit" "Button and" Yes "button

POCSTART Operation Platform	m Us	ser Manual V2.6.5		Public 🔺	
<b>☆</b> Terminal	~	My Desktop Compar	ny List ×		
& Distributor	~	IMEI Account			
<b>≣</b> Company	^	♠ Home > Equipment Ma	nagement > Device List		C
Company List		Account Transfer		— 🛛 ×	
Account Records	~				Q Search For
<b>⊥</b> Setting	~	Current Company:	admin@cpys.cpy	_	Operating
		* Migration Company:	Please Choose		T dla
			Please Choose		Delete
			admin@lmkl.cpy		Account Transfer
			admin@ghjghj.cpy		Edit
			admin@SAFASF.cpy	-	Delete
			admin@1234.cpy		Account Transfer
			admin@abc.cpy		Edit
				_	Delete
					Account Transfer

Figure 3.19 Account transfer

## 3.5 Setting

In the personal center module, you can check the current agent login information, including the login account,

user name and password modification, as shown in Figure 3.20:

		×	Personal Informat		nal	A Termin
C		nal Information	lome > Personal Center > Per		outor	🗴 Distribu
			rsonal Information	, (	any	In Compa
		liaochaoyang	gin Account:		9	L Setting
		liaochaoyang	er Name:	4	nal Information	Person
		1213122	ntact Numbers:			
		ky	ntacts:			
Password	Edit			1		
	Edit	ky	ntacts:			



## 4. Product Operation Instruction-Company Chapter

Use the browser to access the link: <u>https://manage.pocstar.com</u>, enter the login interface of the POCSTAR operation platform, enter the company account number, password and verification code, select "company" to log in, and enter the company's management platform interface. On the platform, the company can view the intercom accounts it purchased and manage the groups.

#### 4.1 Home

After the company account is successfully logged in, enter the home page, you can see the left menu bar, the middle area home page information and the upper right corner exit button. As shown in Figure 4.1 below, "Exit": log out and return to the login interface.

Dispatcher → The dispatcher manages the dispatcher list: dispatcher management, which is the dispatch

management of the company.

Group  $\rightarrow$  Group List: Group Management, which is the group management of the company.

Terminal  $\rightarrow$  Terminal List: Intercom account management, which is the account management of the company.

Setting  $\rightarrow$  Personal Data: Personal Center, which manages the company's personal accounts.

The following is a detailed description of each operation item of the company's operation platform.

Operation Pla	AR						liaochaoyang 🗸
🗴 Dispatcher	] ~	ſ	My Desktop				Logout
🗛 Group	~		A Home				C .
🕞 Terminal	~	Г	Welcome to Use POC		tion Platform		
1 Setting	~	L	welcome to use Pot	JIAN Opera	don Platform.		
	1	Ŀ	Login Information				
		ł	Company Name	liao	chaoyang		
			Login Account	liaoo	chaoyang		
			Current User Volume				
		L	Number of Groups	2			
			Number of Terminal User	5			
			Basic Information				
			System Name	POC	STAR Operation Platform		

Figure 4.1 Company Home

## 4.2 Dispatcher Management

In the dispatcher list in the menu bar, you can view the dispatcher account information in the company account. For the procedure of creating the dispatcher account, see Figure 3.4.1 of the previous chapter of this article. Figure

3.11 Adding APP and dispatcher account.

The dispatcher can manage the operation of the account under the company name on the dispatch console side, including single call, group call, GPS visual scheduling, broadcast, recording and positioning. The dispatcher account is created by the agent at the upper level. In the dispatcher list, the edit and password of the existing dispatcher account information can be modified, as shown in Figure 4.2 below:

Dispatcher List		A Home > Dis	patcher Management > Dis	spatcher List		
K Group	~					
Terminal	~	No.	Account	Name	Vanility Period	Operating

Figure 4.2 Dispatcher List

Public 🔺

#### 4.3 Group Management

The company account can create group, associate group users, set user priority in each group, group call duration setting, and so on.

#### 4.3.1 Creating Group

**Operation Steps:** Group  $\rightarrow$  Group List $\rightarrow$  + Add Group  $\rightarrow$  Pop-up to create group information, enter information, click "Save" to complete group creation, the information to be entered is shown in Figure 4.3. In addition, the creation of the group can also be created through the 3.4.2 Management Company Chapter in the previous chapter of this article.

& Dispatcher My Desktop Dispatcher List Group List 🛛 😤 👪 Group Add Group Group List Terminal liaochaoyang \* Company : Creatic 1 Setting Eg : Test in Staff Group Name : \* Call Duration 30 (Seconds) : Say something... enter up to 100 chara Remarks : No Group 0/100

See Figure 3.13 Company Group Information Interface for details:

Figure 4.3 Creating Group

Group Name: Name the group.

Call Duration(s): Set the duration of the group call, the default is 30S, which is the longest intercom time for each

user in the group to press the microphone intercom.

#### 4.3.2 Managing Groups

For the created group, you can view it in the group list, as shown in Figure 4.4 below. You can do the following:

- Search: You can search the group list by conditions.
- Click on the group name: you can view the group details, see Figure 4.5 below.
- Edit group: edit group name, call duration and remarks.
- Group users: Group user management, see 4.3.3 in the following chapters.
- Delete: When there are no users in the group, you can delete the group.

POCSTART Operation Platform Us	ser Ma	nual V2.6.5		Public 🔺				
S Dispatcher	× / I	My Desktop Group List	ž					
& Group	^ <b>#</b>	Home > Group Managemer	nt > Group List				୍ବ	
Group List  Group List  Setting	* *	Group Name : Creation Time :		Ca (Se	ll Duration econds) :		Q Search For	
	1	+ Add Group	Company	Call Duration (Second	Group of Use	Creation Time	Operating	
		1 ley	liaochaoyang	s) 30	rs 1	2019-03-05 22:43:54	Edit Group Group User Delete Monitor the User	
		2 test	liaochaoyang	30	3	2019-03-05 18:42:07	Edit Group Group User Delete Monitor the User	

Figure 4.4 Group List Interface

A Home	e > Group Manage	Group Details		- 🛛 ×
		Group Name :	lcy	
	Group Name :	Company :	llaochaoyang	
	Creation Time :	Agent :	liaochaoyang	
	d Group	User Number :	1	
- Au	d Gloup	Call Duration (Seconds) :	30	
No.	Group Name	Remarks ;		
1	ley			
2	test		Close	

Figure 4.5 Group Details

#### 4.3.3 Group User Management

The group user management can be set whether the user is associated with the selected group and sets the user's priority in the group. In addition,  $\rightarrow$  the relationship between the user and the group  $\rightarrow$  can also be set in the joining group of the user management user list in the next section of this document. For details, see Figure 4.9 User Group Relationship Setting Interface.

**Associate User Steps:** Group Management  $\rightarrow$  Group List  $\rightarrow$ Group User $\rightarrow$  + Related Users, pop up the user options that can be associated, select the user to be associated, click "Save", as shown in Figure 4.6 below:

POCSTART Operation Platform User Mar	RT Operation Platform User Manual V2.6.5					Public 🔺			
Dispatcher	My Desk	top / Group List	nt > Group List				e		
Group List © Terminal ▲ Setting	-	Group Name : Creation Time :		G B	ill Duration econds) :		Q Search For		
	+ Adi	d Group Group Name	Company	Call Duration (Second	Group of Use	Creation Time	Operating		
	а	ьy	llaochaoyang	30	ा	2019-03-05 22:43:54	Edit Group User Delete Monitor the User		
	2	test	Hadchadyang	30		101-03-05 18-42:07	Edit Group Group User Delete Monitor the User		
My Desitop C Home > Group Ma Account : Priority : All Gree From1 To 1 Total 1 res	Roup List nagement Batch Ry Ry cords	t> Group List Re	Hated Users	tt1@lcy.lcy) 12@icy.lcy) 13@icy.lcy) 14@icy.lcy)	×	Priority Sinary *	C Search For C Search For C Search For C Search For Detets Previous C Search For C		
			All 💿 Inverse Selection	5	ave				

Figure 4.6 Associate Group User

**Single Unassociated User:** In the group user list, find the user you want to cancel, click Delete in the last column of the list.

**Unlink Users in Batch:** In the first column of the group user list, check the users you want to unlink, click "Batch Delete" above the list, and confirm the deletion.

Export Group Users in Batch: You can export the group users in excel format through the Export Device button at the top right of the list. You can select some users to export. If you do not check, all user lists in the group are exported by default.

Search Group Users: In the group user interface, group users can also be searched by conditions, so that users can be quickly found.

♠ Home > Gr	roup Management > Gro	up List > Group User			<ul> <li>← ] ○</li> </ul>
Ac	count :		Device Name :		
Pri	iority : All				<b>Q</b> Search For
+ Related	Users 🔒 Batch Deletio	n			L Export Device
II AII	Group Name	Account	Device Name	Priority	Operating
	test	ptt1@lcy.lcy	ptt1@lcy.lcy	Ordinary •	Delete
	test	123456789	123456789	Ordinary	Delete
	test	ptt2@lcy.lcy	ptt2@lcy.lcy	Ordinary	Delete

Figure 4.7 Group User Interface

Public 🔺

## 4.3.4 Monitor Groups Management

Monitor groups management can sets whether or not the user that associated with other groups can monitor to

the group.

**Operation steps:** Group → Group List → Monitor the User → +Monitor the User, pop up an optional user window,

select the user who needs to be monitored and click "Save", as shown in Figure 4.8 below:

A Hor	me > Group Managem	ient > Group List > Monitor t	the User Monit	tor the User	×
	Account : Dispatcher Or Not?:	All		test ] ] ptt1@lcy.lcy(ptt1@lcy.lcy) ] 123456789(123456789) ] ptt2@lcy.lcy(ptt2@lcy.lcy)	
+	Monitor the User	Batch Deletion			
			100		8 1916-15
no da	ill No.	Group Name	Account	\ \	Dr Not?
no da	ata ing 0 to 0 of 0 entries	Group Name	Account		Dr Not?

Figure 4.8 Setting up User Monitoring Groups

**Cancel monitoring individually:** In the Monitor the User list, find the user to cancel the monitoring, click "Delete" in the last column of the list.

Batch Debugging: In the first column of Monitor the User list, check the users to cancel the monitoring, click

"Batch Delete" above the list, and confirm the deletion.

**Export the monitoring user table:** You can export the monitoring users of the group in excel format through the "Export Device" button at the top right of the list. You can select some users to export. If not selected, all monitoring users of the group are exported by default.

Search the monitoring user table: In the Monitor Users interface, the group monitoring users can also be searched by condition, so that the user can be quickly found.

Group listening / Cancel Group listening: In the group user list, find the user to group listening / cancel group listening , and click the "group listening / cancel listening" button in the last column of the list.

POCSTART Oper	ation Platfor	rm User Manual V2.6	5.5	Pu	iblic 🔺	
	A Home >	Group Management > Gr	oup List > Group User			• C
	Αςςοι	unt :		Device Name:		
	Priorit	all				<b>Q</b> Search For
	+ Related	l Users   會 Batch Deletic	n			Ł Export Device
		Group Name	Account	Device Name	Priority	Operating
		4556	ptt1@cpys.cpy	ptt1@cpys.cpy	Intermediate 🔻	Cancel Monitoring Delete
		4556	ptt2@cpys.cpy	ptt2@cpys.cpy	Advanced <b>v</b>	Group Listening Delete
		4556	ptt3@cpys.cpy	ptt3@cpys.cpy	Ordinary <b>•</b>	Group Listening Delete
		4556	ptt4@cpys.cpy	ptt4@cpys.cpy	Ordinary •	Group Listening Delete

#### Group user page

## 4.4 Terminal

The company can view the list of intercom accounts it purchased, and can edit the account, modify the login password, and manage the group relationship, as shown in Figure 4.10.

- Search account: You can search according to the conditions to facilitate quick search.
- Add APP account: You can add an APP login account under the company name. After adding, you need to recharge the annual card / month card to take effect.
- View account status and validity period: You can view the validity period and status of an account in the account list.
- Annual recharge card: You can recharge the annual card for this account.
- Monthly recharge card: You can recharge the monthly card for this account.
- Set default group: You can set the default group for the account.
- Join group: By joining the group, set the association relationship between the account and the company group.
- **Modify device name:** Modify the device name of the PTT radio account by editing. After the modification, the PTT terminal restarts or the APP logs in again to take effect.
- Modify the login password: as shown in Figure 4.11.

Dispatcher	~	1	My Deskt	op 🔰 Terminal List 🗴	1				
A Group	~		Home	> Equipment Management	nt > Device List				0
<ul> <li>Terminal</li> <li>Terminal List</li> <li>Setting</li> </ul>	<		Ac	count Number : tivation Time :			Device Name :		Q Search For
		1		Account Number	Device Name	Status	Activation Time	Validity Period	Operating
				868254030857589	T620-7589	Normal	2019-04-11	2019-04-11 ~ 2020-04-11	Select the default group Edit Password Delete Associate the Group
				868254030857571	T620-7571	Normal	2019-04-10	Perpetual	Select the default group Edit Password Delete Associate the Group
			8	868254030858975	T620-8975	Normal	2019-04-10	Perpetual	Select the default group Edit Password Delete Associate the Group

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Figure 4.10 Account Management Interface

#### 4.4.1 Join Group Management

In the list of terminal users, the terminal users can choose to join or cancel the group they have joined.

Steps for terminal users who join groups: Terminal  $\rightarrow$  Terminal List $\rightarrow$  Associate the Group  $\rightarrow$  Join Group, as

show in the figure 4.11:

y Desktop	Terminal List	×			
Associate t	the Group			- 🛛 ×	0
🏟 Group N	/lanagement > Gr	roup List		e	
No.	Group Name	Call Duration (Seconds)	Group of Users	Operating	Q Search For
1	exhibition	30	9	Cancel the Link Monitor the Group	Operating
2	xctest	30	6	[Join Group]	Select the default group Edit Password Delete
3	sztest	30	5	Join Group	Associate the Group
4	szcp	30	9	Join Group	Select the default group Edit
5	pocstar	30	8	Join Group	Associate the Group
6	group1	30	11	Join Group	Select the default group Edit
7	jstest	30	3	Join Group	Password Delete
8	chetal	30	10	Inin Group	*



**Exit group:** In the Join Group user list, find the group you want to exit, and click Exit Group in the last column of the list to exit the group.

#### 4.4.2 Monitor Group Management

Monitor Group Management can set whether to monitor to the group of users who are associated with the group

or not.

Set user group listening steps: User  $\rightarrow$  User List  $\rightarrow$  Join Group, select the user terminal to listen, and click Join Group  $\rightarrow$  Group Listening in the last column of the list to complete the terminal user listening of the group, as shown in Figure 4.12 :

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n User	Manual V2.6.5	0		Public 🔺	
esktop	Dispatcher Lis	t 🛪 🗸 Group list 🛪 🗡 U	ser List ×		
n Group				– 🛛 ×	Default Group
- •					Join Group
∃roup №	lanagement > Gro	bup List		C D	Edit
					Password
No.	Group Name	Call Duration (Seconds)	Group of Users	Operating	Default Group
				Exit Group	Join Group
1	4556	120	13	Group Listening	Edit
2	test3	30	4	Join Group	Password
					Default Group
3	demogroup	30	3	Join Group	Join Group
4	test2	30	12	Join Group	Edit
					Password
5	test	30	12	Join Group	
n 1 To '	5 Total 5 Records			Provious 1 Novt	Default Group
	5 . 6 44 5 1 6 6 6 1 4 3			Hevious I Next	Join Group
					Edit
					Password

Figure 4.12 Setting up User Monitoring Groups

**Cancel Monitor Groups:** To find the user you want to unmonitored in the terminal lists, finding the Group to unmonitored in the Associate the Group list, Click Cancel monitoring in the last column of the list, as show in figure 4.13:

My Desktop	Terminal List	×				
Associate 1	he Group			- 5	Z ×	e
🖨 Group N	/lanagement > Gr	oup List		C		
No.	Group Name	Call Duration (Seconds)	Group of Users	Operating	Q Search Fo	9
1	exhibition	30	9	Cancel the Link Cancel monitoring	Operating	
2	xctest	30	6	Join Group	Select the default group E Password Delete	dit
3	sztest	30	5	Join Group	Associate the Group	
4	szcp	30	9	Join Group	Select the default group	dit
5	pocstar	30	8	Join Group	Associate the Group	
6	group1	30	11	Join Group	Select the default group	dit
7	jstest	30	3	Join Group	Password Delete	
8	chetal	30	10	Inin Group	*	

Figure 4.13 Canceling Monitor Groups

## 4.5 Setting

In the personal center of the menu bar, you can check the information about the current company account login, including the login account, company name, affiliate agent and contact information, as well as editing and password modification of the personal data. The interface is shown in Figure 4.14.

Edit: You can modify the user name and contact information of the company account.

Change Password: Change the password of the company account to log in the operation platform.

POCSTART Operation Platform Us	ser Ma	anual V2.6.5			Public 🔺	
🏚 Dispatcher	~ [	My Desktop	Personal Informati	ion x		
👪 Group	~	A Home > Perso	onal Center > Pers	onal Information		0
Terminal	~	Personal Informat	lion			
1 Setting	r .	Company Name :		liaochaoyang		
Personal Informat	ion	Login Account :		liaochaoyang		
		Agent		liaochaoyang		
		Contacts :		lcy		
		Contact Numbers :				
						Edit Password

4.14 Personal Center Interface